



BANGALORE ELECTRICITY SUPPLY COMPANY LIMITED
(wholly owned Government of Karnataka Undertaking)

No. BESCOM/GM(A&HR)/DGM(HRD)/BC-40/2014-15/cys-224
Encl:

Corporate Office, HRD Centre,
Crescent Towers, Crescent Road,
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Date: 17/12/2014

OFFICIAL MEMORANDUM

It is proposed to conduct orientation training program on **Customer Relationship Management, Behavioural, Time Management and Communication Skills** to Meter Readers/Junior Meter Readers/Overseers working in BESCOM, at HRD Centre, Crescent Towers, Crescent Road, Near Race Course, Bangalore. In pursuance of this a faculty who has expertise in **Customer Relationship Management, Behavioural, Time Management and Communication Skills** and also a Regular Faculty to HRDC, BESCOM, was approached and culminated in finalizing a specific one day in house training module. There are about 1146 MRs/JMRs/Overseers working in BESCOM. The proposed batch strength is about 45-50 participants per batch. At this rate this training program can be completed in 22 - 24 batches.

In view of the above, the following MRs/JMRs/Overseers are deputed to the **12th Batch** of One day Training Program on Customer Relationship Management, Behavioural, Time Management and Communication Skills, at **HRD Centre, Crescent Towers, Crescent Road, Near Mallige Nursing home, Race Course, Bangalore, on 29.12.2014**. The employees deputed for the training program are hereby informed to report at **HRDC, BESCOM, Bangalore at 9.30 AM on 29.12.2014**.

As per the directions of Honb'le Managing Director, BESCOM, Action will be initiated if the relieving Officer fail to relieve the participants deputed for the training.


Sl.No	Names	Designation	Place of Working
1	T. Chandrappa	MR	Jayanagara Division Office
2	M.N. Shivanna	MR	S6 S/D, Kormangala Division
3	B.V. Sathyanarayan	MR	S1 S/D, Jayanagara Division
4	M. Rajanna	MR	S2 S/D, Jayanagara Division
5	J. Ramashekar	MR	S5 S/D, Jayanagara Division
6	Y.Srinivas	MR	Kormangala Division office

7	N.Madesh	MR	S10 S/D, HSR Division
8	Shashikanth	MR	S12 S/D, HSR Division
9	R.Prashant Kumar	MR	S8 S/D, HSR Division
10	Vinay Rao	MR	S8 S/D, HSR Division
11	D.N.Ambarish	MR	S11 S/D, HSR Division
12	Shivashankar	MR	S4 S/D, Koramangala Division
13	L. Nagaraj	MR	S7 S/D, Koramangala Division
14	Jayaram	OS	S7 S/D, Koramangala Division
15	M.Raju	JMR	E7 S/D, Indiranagar Division
16	G.Narayan	MR	C1 S/D, Rajajinagar Division
17	K.Ramesh	JMR	C3 S/D, Malleshwaram Division
18	M.Mushthu Ahamed	JMR	C4 S/D, Hebbal Division
19	K. Srinivasa	JMR	C4 S/D, Hebbal Division
20	Shivalingaiah	MR	C5 S/D, Hebbal Division
21	N. Devraj Urs	MR	C8 S/D, Hebbal Division
22	K. Jaganatha Raju	MR	C8 S/D, Hebbal Division
23	N.R.Narashimya	JMR	C8 S/D, Hebbal Division
24	S.Bhasavaraju	JMR	C8 S/D, Hebbal Division
25	Suresh Kumar	JMR	K1 S/D, Kengeri Division
26	Kempegowda	MR	K1 S/D, Kengeri Division
27	Narasimha.L	MR	E3 S/D, Indiranagar Division
28	V. Lokesh	MR	Channapatna RSD, Ramanagara Division
29	Nagesh M P	MR	Ramanagara USD, Ramanagara Division
30	K Jayaramu	MR	Ramanagara USD, Ramanagara Division
31	Narasimhappa	MR	Doddaballapura S/D, Nelamangala Division
32	H.V. Dinesh	MR	Magadi S/D, Nelamangala Division
33	M.P. Shivakumar	MR	Nelamangala S/D, Nelamangala Division
34	Rama Chandra Naik	MR	Magadi S/D, Nelamangala Division
35	Mahesh Naik	MR	Nelamangala S/D, Nelamangala Division
36	Anginappa	MR	Nelamangala S/D, Nelamangala Division
37	Muninanjappa	MR	Nelamangala S/D, Nelamangala Division
38	D.N.Nagesh Babu	MR	Magadi S/D, Nelamangala Division
39	Nagaraj.p	MR	Magadi S/D, Nelamangala Division
40	Sowmya	MR	Magadi S/D, Nelamangala Division

41	Javeed Pasha	MR	Hoskote S/D, Yelahanka Division
42	K.Ramanujam	MR	Devanahalli S/D, Yelahanka Division
43	S.Swarana Latha	OS	KGF S/D, KGF Division
44	N.Susheela	OS	Bangarpet S/D, KGF Division
45	M.Manjula	MR	Chikkaballapur USD, Chikkaballapur Division
46	Mubarak Pasha	MR	Gowribidanur S/D, Chikkaballapur Division
47	Y.N.Venkatesh	OS	Kolar USD, Kolar Division
48	C.Shakunthala	OS	Kolar Division Office
49	D.Ramachandra	OS	Srinivasapura S/D, Kolar Division
50	M.Rajendraprasad	MR	Kolar RSD, Kolar Division

The employees deputed for training are eligible for TA & DA as per rules.

The Official superiors shall arrange to relieve the participants deputed for the training without fail.


I/c General Manager(A & HR)
HRDC, BESCO.

Copy to :

1. The Chief Engineer, Electy., BMAZ, BRAZ & CTAZ for information.
2. The Superintending Engineer, Elecl., Kolar/ North/ West/ South/ East/ BRC/ Ramanagara/ Kolar Circles for information.
3. The GM(IT), Corporate Office, BESCO, with request to upload the OM in BESCO Website.
4. The AGM (E & S), Corporate Office, BESCO, Bangalore.
5. The Executive Engineers, Elecl., C, O&M Divisions of Kolar/C.B.Pura/KGF/Chinthamani/Nelamanagala/Yelahanka/Ramanagara/Chandapura/Jayanagar/Koramangala/HSR/Indiranagar/Malleshwaram/Hebbal/Rajajinagar/Kengeri **with a request to inform the concerned O&M Sub Divisions to relieve the candidates in time without fail.**
6. The Asst. Executive Engineers, Elecl., C, O&M Sub Divisions, S1/S6/S2/S5/Kormangala/Jayanagara/S10/S12/S8/S11/S4/S7/E7/C1/C3/C8/K1/E3/Channapatna RSD/Ramanagara USD/Magadi, Nelamangala/Hoskote/Devanahalli/USD & RSD Kolar/ Srinivasapura/USD & RSD C.B.Pura/KGF/Bangarpet & Gowribidapur **with instructions to relieve the candidates deputed for training in time without fail.**
7. M.F., / OC.