



BANGALORE ELECTRICITY SUPPLY COMPANY LIMITED
(wholly owned Government of Karnataka Undertaking)

No. BESCOM/GM(A&HR)/DGM(HRD)/BC-40/2014-15/Cys-303
Encl:

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Crescent Towers, Crescent Road,
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Date: 09-02-2015

OFFICIAL MEMORANDUM

It is proposed to conduct orientation training program on **Customer Relationship Management, Behavioural, Time Management and Communication Skills** to Meter Readers/Junior Meter Readers/Overseers working in BESCOM, at HRD Centre, Crescent Towers, Crescent Road, Near Race Course, Bangalore. In pursuance of this a faculty who has expertise in **Customer Relationship Management, Behavioural, Time Management and Communication Skills** and also a Regular Faculty to HRDC, BESCOM, was approached and culminated in finalizing a specific one day in house training module. There are about 1146 MRs/JMRs/Overseers working in BESCOM. The proposed batch strength is about 45-50 participants per batch. At this rate this training program can be completed in 22 - 24 batches.

In view of the above, the following MRs/JMRs/Overseers are deputed to the **17th Batch** of One day Training Program on Customer Relationship Management, Behavioural, Time Management and Communication Skills, at **HRD Centre, Crescent Towers, Crescent Road, Near Mallige Nursing home, Race Course, Bangalore, on 25.02.2015**. The employees deputed for the training program are hereby informed to report at **HRDC, BESCOM, Bangalore at 9.30 AM on 25.02.2015**.

As per the directions of Honb'le Managing Director BESCOM, if the participants deputed for the training is not reported for training, Rs 50/- per participant will be recovered from controlling officer as well as from the participant and also action will be initiated if the relieving officers fail to relieve the participant deputed for the training.

Sl.No	Names	Designation	Place of Working
1	M.Hassan Khan	MR	ESD-1, Shivajinagar Division
2	Monappa	MR	ESD-2, Shivajinagar Division
3	Deepika	JMR	ESD-5, Shivajinagar Division
4	J.C.Geetha	MR	ESD-8, Shivajinagar Division
5	R.Ramesh	MR	ESD-9, Shivajinagar Division

6	S.Nagarajachari	MR	ESD-9, Shivajinagar Division
7	P.Lakshminarayana	MR	W-4 S/D, Vidhanasouda Division
8	S.A.Ravi	MR	W-4 S/D, Vidhanasouda Division
9	Shobha Rani	MR	W-3 S/D, Vidhanasouda Division
10	T.Chandrashekar	MR	W-3 S/D, Vidhanasouda Division
11	Srinivasa Setty	MR	W-5 S/D, Vidhanasouda Division
12	Farooq Ullah	MR	W-5 S/D, Vidhanasouda Division
13	S.V.Ravi Shankar	MR	E-3 S/D, Indiranagar Division
14	Prashanth N	MR	E-3 S/D, Indiranagar Division
15	Rama V	MR	E-4 S/D, Indiranagar Division
16	N.Kirankumar	JMR	E-4 S/D, Indiranagar Division
17	Mullai Gujali.V	OS	E-6 S/D, Indiranagar Division
18	M.Manjunath	JMR	E-7 S/D, Indiranagar Division
19	Manjula Devi.R	OS	E-10 S/D, Indiranagar Division
20	R.N.Reethesh	OS	N-4 S/D, Peenya Division
21	Syed Afahua Hussain	MR	N-5 S/D, Peenya Division
22	Kariyappa.K	JMR	N-5 S/D, Peenya Division
23	S.Siddaraju	MR	N-7 S/D, Peenya Division
24	H. V. Hariprasad	JMR	N-7 S/D, Peenya Division
25	Ramaiah.H.	MR	C-1 S/D, Malleshwaram Division
26	Lakshmi Pathaiah	MR	C-2 S/D, Malleshwaram Division
27	V.Venugopal	MR	C-3 S/D, Malleshwaram Division
28	Raviprakash.C	OS	C-6 S/D, Malleshwaram Division
29	T.V Mallikarjunaiah	MR	C-8 S/D, Hebbal Division
30	M. Gavi Gowda	MR	C-4 S/D, Hebbal Division
31	C.B Anitha	MR	C-4 S/D, Hebbal Division
32	K. Ramesh	MR	C-5 S/D, Hebbal Division
33	L.P. Karna Kumar	MR	C-7 S/D, Hebbal Division
34	K. Jaganatha Raju	MR	C-8 S/D, Hebbal Division
35	C.R.Santhosh	JMR	C-8 S/D, Hebbal Division
36	G.N. Chandrashekharaiyah	JMR	S-3 S/D, Koramangla Division
37	Y.S Pranesh	OS	S-4 S/D, Koramangla Division
38	B. Manjunath	JMR	S-7 S/D, Koramangla Division
39	Sunil Chowan	JMR	S-8 S/D, HSR Division
40	Datta Prasad Basme	JMR	S-11 S/D, HSR Division

41	Thandavamurthy	MR	N-1 S/D, Rajajinagar Division
42	Krishna	MR	N-2 S/D, Rajajinagar Division
43	Parameshaiah	MR	N-3 S/D, Rajajinagar Division
44	C.Mahesh	JMR	N-6 S/D, Rajajinagar Division
45	H.Lingappa	OS	N-8 S/D, Rajajinagar Division
46	D. Sheshagiri	MR	W-1 S/D, R R Nagar Division
47	C. Mayanna	MR	W-1 S/D, R R Nagar Division
48	T.M.Rangaswamy	MR	K-2 S/D, Kengeri Division
49	K.R.Manjunath	MR	K-1 S/D, Kengeri Division
50	T.Chandrashekar	JMR	K-3 S/D, Kengeri Division

The employees deputed for training are eligible for TA & DA as per rules.

The Official superiors shall arrange to relieve the participants deputed for the training without fail.



**I/c General Manager (A&HR),
BESCOM, Bangalore.**

Copy to :

1. The Zonal Chief Engineers(Ele), BMAZ, BESCOM.
2. The Superintending Engineers(Ele), O&M Circles, South/East/North/West BESCOM
3. The General Manager (CR), Corporate Office, BESCOM, with a request to upload the OM in BESCOM Website.
4. The AGM (E & S), Corporate Office, BESCOM, Bangalore.
5. The Executive Engineers(Ele), C, O&M Divisions of Koramangla/HSR/Indiranagar/Shivajinagar/Vidhanasouda/Peenya/Malleswaram/Hebbal/Rajajinagar/RR Nagar/Kengeri, BESCOM for information **with instructions to relieve the candidates deputed for training in time without fail.**
6. The Asst. Executive Engineers(Ele), O&M Sub Divisions, E-1/E-2/E-8/E-9/W-4/W-3/W-5/E-3/E-4/E-6/E-7/E-10/N-4/N-5/N-7/C-1/C-2/C-3/C-6/C-7/C-8/C-4/C-5/S-3/S-4/S-7/S-8/S-11/N-1/N-2/N-3/N-6/N-8/W-1/K-1/K-2/K-3 for information. **It is directed to serve the training OM to each candidates and take acknowledgement and send through email to dgmhrd.work@gmail.com or dgmhrd@bescom.co.in and also instructed to relieve the candidate deputed for training in time without fail.**
7. All the Candidates.
8. M.F., / OC.