

ಮಾಹಿತಿ ಹಕ್ಕು ಅಧಿನಿಯಮ 2005 ರ ಸೆಕ್ಷನ್ 4(1)(ಎ) ಪ್ರಕಾರ 2019-20 ನೇ ಸಾಲಿಗೆ ಸಂಬಂಧಿಸಿದಂತೆ ಗ್ರಾಹಕ ಸಂಬಂಧ ಶಾಖೆಯಿಂದ ನಿರ್ವಹಿಸಲ್ಪಟ್ಟ ಕಡತಗಳ ವಿವರಗಳು ಈ ಕೆಳಕಂಡಂತಿವೆ:-

ಕ್ರ.ಸಂ	ಕಡತ. ಸಂಖ್ಯೆ	ವಿಷಯ	ಕಡತದಲ್ಲಿರುವ ಪುಟಗಳ ಸಂಖ್ಯೆ	ಕಡತ ಪ್ರಾರಂಭಿಸಿದ ದಿನಾಂಕ	ಕಡತ ಮುಕ್ತಾಯಗೊಳಿಸಿದ ದಿನಾಂಕ	ಕಡತ ವರ್ಗೀಕರಣ	ಕಡತ ನಾಶಗೊಳಿಸಿದ ದಿನಾಂಕ	ಪರಾ
1	BESCOM/BC-48/ 3641/ GM(CR)/ 2019-20	Requirement of Manpower Services to additional 15 seater 24x7 BESCOM Helpline to the existing 45 seater Helpline at Corporate Office, K.R. Circle, BESCOM, Bangalore-01	187	13.05.2019	-	-	-	Running
2	BESCOM/BC-47/ GM(CR) / 2018-19/	Multi-Speak Interface of PGRS with DAS Outage Management System (DAS)	322	10.09.2014	-	-	-	Running
3	BESCOM/BC-47/ 3599/ GM(CR) / 2018-19/	Integrated Helpline IT Solution for optimal management of 24x7 centralized BESCOM Helpline	361	26.04.2017	-	-	-	Running
4	BESCOM/BC-47/ GM(CR) / 3608/ ENQ-6/ 2017-18/ dated 06.09.2017	Providing of dedicated Server to Host Integrated PGRS Application deployed at BESCOM Helpline	310	23.03.2013	-	-	-	Running
5	BESCOM/ BC-48/ GM(CR)/ 2018-19	Development and Deployment of Real Time System for Integration of Outage management System (OMS) of DAS with Integrated Public Greivance Redressal System (IPGRS) using Multi-Speak Interface Standards work for BESCOM Integrated Control Center-2 (BCC2) to DAS at Rajajinagar, BESCOM, Bangalore	65	13.02.2019	-	-	-	Running
6	BESCOM/ BC-48/ GM(CR)/ 2018-19	Tender for Providing Manpower Services to 45 seater 24x7 Customer Helpline at Corporate Office, BESCOM, Banaglore	349	13.07.2017	-	-	-	Running

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7	BESCOM/BC-47/ GM(CR)/ 2713/ENQ-2/2018-19	Setting up and Managing the Integrated (24x7) Call Centre by providing quaified personnel with necessary infrastructure for the 13 seater circle control room for tumakuru and davanagere circles of CTAZ and BRC, Kolar and Ramanagara Circles of BRAZ of BESCOM in a single premises to be located in Bangalore.	245	12.02.2018	-	-	-	Running
8	BESCOM/BC-47/2017-18/3598	Designing, Printing, Binding and Supply of BESCOM in House Magazine for every quarter in a year	212	11.04.2017	-	-	-	Running
9	BESCOM/BC-48/ GM(CR) / 2713/ ENQ-1/2018-19	Providing Manpower Services for Circle Control Rooms of North, South, East and West Circle 5 seater each at their respective Circle offices (Total 20	175	17.02.2016	-	-	-	Running
10	BESCOM/BC-48/ GNL/ GNL-033/ 15-16	Feeder Based Line Clear System (FBLCS)	305	28.12.2015	-	-	-	Running
11	BESCOM/BC-6/F-559/ 2018-19	SAKAL Service, E-spandana and CPGRAMS Complaints.	395	22.05.2018	-	-	-	Running
12	BESCOM/BC-48/ 3624/ GM(CR)/ 2018-19	Social Media (Twitter/Facebook/Instagram)	25	-	-	-	-	Running