

Section 4(1)(b) of RTI Act 2005 Point - 14

14. DETAILS IN RESPECT OF THE INFORMATION, AVAILABLE TO OR HELD BY IT, REDUCED IN AN ELECTRONIC FORM;

The following areas/applications have been computerized in BESCOM:

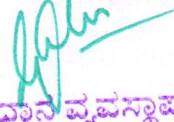
1. Billing of consumer (including ledger, DCB generation)
2. Forms-Web self service
3. Finance & Accounting databases
4. Solar Roof Top Online registration
5. Soura Gruha online registration
6. Soura Bhumi online registration
7. Application for H T connection
8. Public Grievance Redressal System
9. Bill Net Software (N-Soft)
10. Customer care and billing Software (CCB)
11. Total Revenue Management Software (TRM)
12. E-procurement
13. Full stack RAPDRP: Integrated application
 - Consumer Indexing & Asset Mapping via GIS based network analysis
 - Energy Auditing
 - New Connection, metering, billing, collection module
 - Customer care
 - Assets and maintenance module
 - Meter data management module
14. Distribution Automation System and Outage Management System.

15. Fast Track New Connection.

16. Online Bill Payment Services

- Bill Desk
- AXIS Bank
- Bank of Baroda
- Bangalore One Website
- Karnataka One Website
- Bharath Bill Payment System (BBPS)
- IMI Mobile App
- "BESCOM Mitra" Mobile App
- ECS/NACH
- NEFT/RTGS

17. "URJA MITRA" web portal and mobile application


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