



ಬೆಂಗಳೂರು ವಿದ್ಯುತ್ ಸರಬರಾಜು ಕಂಪನಿ ನಿಯಮಿತ

(ಕರ್ನಾಟಕ ಸರ್ಕಾರದ ಸಂಪೂರ್ಣ ಸ್ವಾಮ್ಯಕ್ಕೆ ಒಳಪಟ್ಟಿದೆ.)

ಸಂಖ್ಯೆ: ಸಕಾಇಂ(ಎ)/ಇ-5/ಸ.ಇಂ(ತಾಂ)/ 23-24/ 2367-71
ಲಗತ್ತು:

Email: bece5.work@gmail.com

ಸಹಾಯಕ ಕಾರ್ಯನಿರ್ವಾಹಕ
ಇಂಜಿನಿಯರ್(ಎ) ರವರ ಕಛೇರಿ
5ನೇ ಪೂರ್ವ ಉಪವಿಭಾಗ, ಬಿ.ವಿ.ಕಂ.
ಲಾಜರ್ ರಸ್ತೆ, ಕೂಕ್ಸ್ ಟೌನ್,
ಬೆಂಗಳೂರು.

ದಿನಾಂಕ: 18.03.2024 .

Proceedings of Consumer Interaction meeting (CIM) held at sub division office on 16.03.2024 to discuss with the consumers to resolve the complaints / Grievances if any, with respect to BESCOM and details of any proposals / suggestions as per the circular No: BESCOM/BC-26//F-2411/38-49/ Dt: 20.04.17 And to conduct safety day along with it as per the letter from corporate office bearing No. BESCOM/BC-35/GM(El.)/DGM(El.)/AGM-2/M-3/2021-22/CYS-114 dated 10.11.2021

Date :	Time : 3.00PM to 5.00 PM	Venue : Sub Division Office Cooke Town, Lazar Road
16.03.2024		
1. Chaired by		Sri. Shivakumar Bodapati, Assistant Executive Engineer (El.), E5 sub division, Cooke Town, BESCOM, Bangalore
2. Officers Present		Consumers present
Sri. Ramu K, AAO, E5 Subdivision.		Sri. S. Zikria
Sri. Baba Fakruddin, I/C Asst. Engineer (Tech), E5 Subdivision.		Sri. Dharmaraj
Sri. Mahadevaiah, Asst. Engineer (Ele), Lingarajapura.		
Sri. Aruna, Junior Engineer (Ele), Lingarajapura.		

The Assistant Executive Engineer (El.), E5 sub division, welcomed all the staff and consumers present in the meeting.


- The meeting started with a warm welcome to all consumers by Sri. Shivakumar Bodapati, Assistant Executive Engineer (El.), E5 sub division, BESCOM, Bangalore.
- Sri. Shivakumar Bodapati, Assistant Executive Engineer (El), E5 sub division, gave a brief explanation as to the significance in conducting Consumer

Interaction Meeting, its advantages and how this platform could be used to convey any kind of redresses or praises.

- He also gave a brief summary of the previous proceedings and various action initiated by BESCO in consonance to the Conditions of Supply of Electricity.
- Sri Dharmaraj enquired regarding the Gruhajyothi scheme, For which Sri. Shivakumar Bodapati, Assistant Eexecutive Engineer (El), E5 sub division cleared all their FAQ's.
- There were no other complaints or issues.
- The meeting concluded with a Vote of Thanks with an assurance to meet again in the next Consumer Interaction Meeting to be conveyed on 16.03.2024.

Thanking You,

Yours faithfully


Asst Executive Engineer (Ele),
E5 Subdivision , BESCO,
Bangalore.

Copy submitted for kind information to:-

1. The General Manager (CR), Corporate Office, K. R. Circle, BESCO, Bengaluru.
2. The Superintending Engineer (El.), East Circle, BMAZN, BESCO, Banaswadi, Bengaluru.
3. The Executive Engineer (El.), Shivajinagara Division, No. 8, Nandidurga Road, Benson Town, Bangalore-5.

Copy to

1. Assistant Engineers' (El), Cooke Town and Lingarajapura O&M for kind information.
2. M/F